eLearning Office Fall 2020

eLearning Support

270% increase in email requests. Email requests for support increased from 246 in 2019 to 914 in 2020.*

400 sections were prepared for faculty – based on academic departments' eLearning courses.

276 faculty attended training sessions. 160 faculty participated in sessions customized for their academic department.

Video Tutorials

30,264 minutes of video tutorials were viewed. The top 15 videos were created for students.*

2,506 plays of the top student video - "Finding and Accessing your Blackboard Course."*

445 plays of the top faculty video - "Adding Collaborate Ultra to Your Blackboard Course."*

Faculty Testimonials

"How wonderfully useful [the] videos are. Focused, clear, short."

"There is no way I could have set all of this up without your help."

"You are amazing. You do such an exceptional job explaining what the issue is that I'm calling about and how to resolve it."

* Data collected from August 30 – September 28, 2020